

GLiNTECH  
PORTALS + COLLABORATION  
SERVICES



## Expand Your Reach

Enterprise portals + collaboration software describe a new way of working together that is already being used by millions of workers, clients and suppliers every day.

Businesses are investing time and resources into tools that accelerates the production and presentation of content. The constant demand from consumers to be able to access and customise information presented them means corporate online systems are becoming more prevalent in today's society.

Now to keep abreast of the continual flow of information between parties and to engage consumers through interactive elements, businesses are required to provide constant updates to information as well as presenting information in a consistent and context-relevant approach.

In a world where smart boards are replacing blackboards in kindergarten, where 'interaction', 'customisation' and 'collaboration' have become keywords for the customer experience, an enterprise portal allows your company to 'Expand Your Reach'.

Setup can be customised to the end user, as shown in diagram 1 and access can be intimate (on a phone) or formal (through work PC). Thus, changing the corporation's reach to the end user.

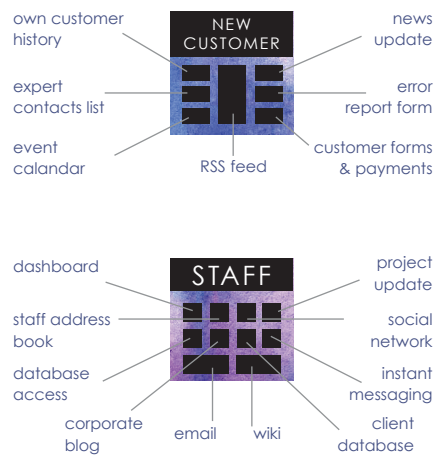


Diagram 1

## GLiNTECH's Portals + Collaboration Practice

Portals are about one point of access to many systems and services. GLiNTECH are software development and integration specialists. We map back-end systems to your portal front-end for display, search and update capabilities that are defined by your business. If your requirements are new, our software development team can create customised applications known as portlets.

Through our strategy enablement and business value assessment, GLiNTECH can identify what systems and processes are the best initial projects for your Portal initiative. Taking the time to understand your culture and your network, means we advise which collaboration tools and security work best for your company.

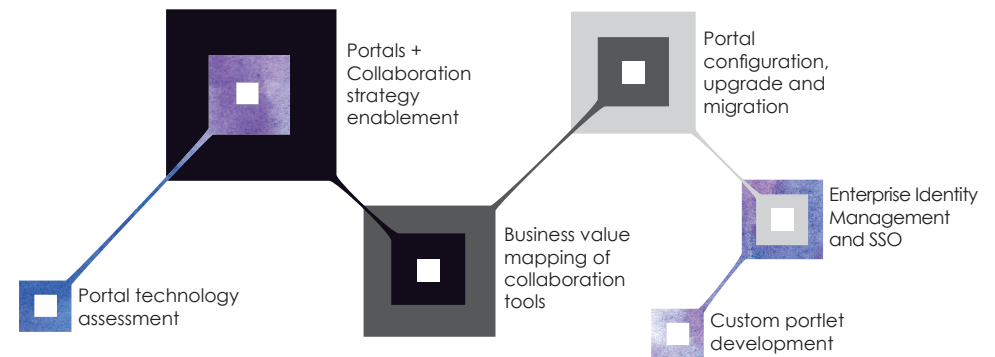


Diagram 2. GLiNTECH Services

GLiNTECH will map your business needs to technical difficulty, determining ROI as quickly as possible. A long term strategy of incremental projects within your Portal platform ensures continued ROI and uptake success.

### IBM Customer Experience Suite

This suite of products enables organisations to create unique web experiences by combining robust capabilities and functionality, including the following:

- Web content management
- Rich social and real-time communication
- Search
- Analytics integration support
- Personalisation
- Rich media management
- Mobile device support
- Comprehensive integration capability
- Mashups

### IBM Social Software

In August 2011 the Gartner Group review of Social Software in the Workplace placed IBM in the Leaders quadrant for their completeness of vision and ability

to execute that vision. That IBM vision is built on IBM Connections. GLiNTECH help organisations implement the Connections, moving into Social Business software that is secure, robust and scalable.

### IBM software offerings for Portals + Collaboration

- WebSphere Portal
- IBM Dashboard Accelerator
- IBM Web Experience Factory
- IBM Mobile Portal Accelerator
- IBM Web Content Manager
- IBM Sametime
- IBM Connections
- IBM Customer Experience Suite
- Lotus Notes + Domino
- Tivoli Security & Compliance
- Tivoli Identity Manager
- Tivoli Access Manager

Clients can have a working portal website setup with more power in less time and effort than a standard custom built web application. Portals allow for the customisation of the look and feel of the portal pages by using themes to stylise and control colour schemes, navigation, banners, backgrounds and the display of headers and footers.