



TRUE PROCESS AUTOMATION  
SUPERANNUATION INDUSTRY SOLUTIONS

**READSOFT**<sup>®</sup>

**GLINTECH**



Are you ready for change? ❖

GLiNTECH and Readsoft - True Process Automation ❖

**Implement technology that prepares you for the proposed legislative changes.**

On the 30th of June 2010, the Cooper report was issued and the Australian government has set a plan in place to bring about change in the Superannuation industry. Superstream is about improving quality of data, using TFNs as primary account identifiers, encouraging the use of technology to improve process efficiency between funds and streamline contributions. Increasingly, there will also be a need for greater consumer governance, fluid communication with government bodies and increased reporting for regulatory control.

As early as this year, Superfund trustees and retirement savings account providers are able to use their member's TFN as a primary locator to link contributions and rollovers with member accounts and consolidate member accounts across multiple funds. There will be requirements to ensure the TFNs are captured and that your systems are integrated for data matching capabilities.

The requirement for straight through processing of transactions and the removal of manual handling or intervention has become paramount in the Superannuation industry. In the next few years, operational KPIs will aim to optimise processing speeds, eliminate data entry errors and reduce excessive costs caused by manual processing of both money transfers and data in superannuation.

**GLiNTECH have partnered with Readsoft to provide customers with end to end process automation.**

Starting from document capture with Readsoft's DOCUMENTS solution through a BPM system that integrates to your super registry technology and other back-end systems. We are about helping you achieve seamless processing with systems that are robust enough to scale as each of the proposed Government changes come into effect.

GLiNTECH understand the Superannuation and Financial sectors, having delivered significant projects throughout Australia. We can implement a BPM system that shows ROI within 8 weeks with our Expedite BPM services pack. GLiNTECH's Extend BPM services further complement the end-to-end model with our Portals + Collaboration and Software applications services to Enhance your BPM system.

We can demo mapped industry specific process flows and relevant data models for such things as fund switching, simple rollovers and various beneficiary payments to help get you started quickly. As a Premier Partner of IBM, we have industry process related consultants on hand who understand the changes being introduced in Australia as well as the trends on the global market.

Whether it is simple rollovers, account consolidation or work flowed digitised request forms, the partnership of GLiNTECH and Readsoft can help your business improve services, reduce errors and gain efficiencies.

Are you prepared for the proposed common data standards and electronic transmission of linked personal and financial data?

Have you implemented a BPM system that self monitors and reports on productivity?

Do you have the processes in place to keep your costs down for the proposed MySuper default funds that need to be packaged as low cost, simple funds but are highly regulated?

### **Avoid common pitfalls while quickly and efficiently adopting a new technology.**

GLiNTECH's Expedite BPM is a services pack that assists corporations to rapidly implement IBM Business Process Manager and begin the journey to process improvement.

#### The Right BPM Suite

IBM Business Process Manager is recognised as the leading software in human centric BPM suites and is robust enough to help clients realise the cross-departmental benefits of enterprise BPM.

Key Features of IBM Business Process Manager:

- Collaborative online process discovery
- Rapid identification of process inefficiencies through process simulation and analysis
- Quantifiable process performance using captured business metrics and events processing using Business Monitor to provide dashboards for BPM and other systems
- Supports various APIs and user interfaces
- Standardisation of business processes, increasing consistency, accuracy, repeatability and reusability

#### The Right Services Partner

Using GLiNTECH's Process Elaboration Workshops, we help you select the most applicable starting point. GLiNTECH bridge business concepts to technical complexity, manage the scope and accelerate the build and deployment of your BPM solution. We provide best practice on implementing BPM, reducing the implementation risk.

Take the risk out of the pilot project

- Engage the #1 IBM WebSphere (BPM) Business Partner
- Use technical consultants with broad process modelling, integration and architectural knowledge
- Small agile teams that mentor your staff to become self sufficient
- Use IBM industry frameworks and GLiNTECH's Process elaboration workshops to ensure software uptake

### **Extend your BPM commitment into the rest of your organisation.**

GLiNTECH's service history is in software development and integration. We take your BPM project and ensure your team is getting the best out of the solution by extending the implementation into the following areas:

#### Integration + SOA

GLiNTECH specialises in the integration of disparate systems. We have advised CIOs and business sponsors on SOA governance and how a standards interface and approach to defining services can align business needs to technology outcomes. We help create tight integration of functional components through intuitive web services for organisation and retrieval of your data.

#### Software Development

At times packaged software may not suit your unique business. With our proven approach, GLiNTECH custom build applications on vendor and open source platforms; from complex systems to simple mobile apps that provide real capabilities for iPhone, Android and iPad. Our mobile team have created an iPhone app for assigned task processing within the BPM system.

#### Portals + Collaboration

GLiNTECH has extensive experience in implementing, developing, and integrating Portal 7, mobile and collaboration technology. Let us enable the creation and exchange of ideas, documents and information within your business and networks. Your BPM experience will not end at the desk top app with BPM tasks and checklists appearing in BPM widgets for Portlets. We can create government self service templates streamlining government interaction, advanced online self registration and portal based work baskets.

GLiNTECH can implement secure, social collaboration in the context of a portal or mobile app connecting your staff and network of agents, insurers and administrators.

**Reduce implementation risk and choose the right service provider.**

GLiNTECH provide software development and implementation services for Enterprise clients. We specialise in Integration + SOA, and how these inform Portal, Collaboration and BPM solutions. GLiNTECH approach each engagement by assessing and recommending the right technology mix. We pragmatically select the best consultants, software and infrastructure for delivery and implementation. GLiNTECH have partnered with Readsoft and are Premier IBM Business Partners who reduce the complexity of your software purchases and deployment.

With the Superannuation industry becoming more closely related to Banking industry standards and regulations, understanding the Banking sector is paramount to ensuring true benchmarking occurs. GLiNTECH has been recognised as the only IBM Business Partner in Asia Pacific to be accredited a certification for services to the Banking Sector. This comes from our commitment to supplying services and software development to the Financial industry for over 10 years.

**Over 10 years of servicing a variety of industries.**

Insurance and superannuation is just one of the industries that we service. Below are testimonials from a variety of industries.

“Nokia expects the implementation of the open source solution by the GLiNTECH development team to reap major benefits for both Nokia and its customers, driving efficiency and further improving our customer care capability.”

~Customer Care Manager, Nokia Australia

“Personally I think we achieved something with the GLiNTECH team that we couldn’t have achieved on our own.”

~Head of client services, Margin Lending, Macquarie Bank

“I would like to thank GLiNTECH for the excellent performance provided in analysing and resolving our various complex integration needs.”

~Solution Architect Manager, AMP

2011 IBM . First Asia Pacific Banking Industry Authorised Business Partner

2011 IBM . Growth Partner of the Year

2011 IBM . WebSphere Business Partner of the Year

2010 ITX . IBM Software Growth Partner of the Year

2006 BRW . Fast 100

