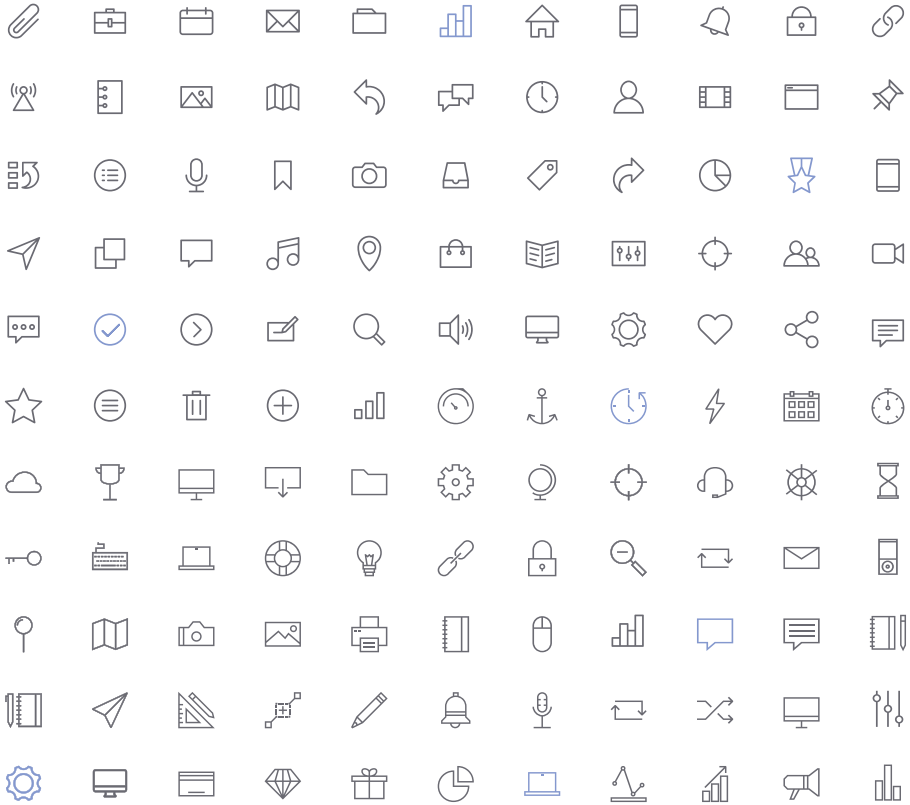


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SUPERCHOICE

CASE STUDY



Platinum
Solution Partner
ENTERPRISE

GLINTECH



Atlassian helps automate the Superannuation Industry



SuperChoice is a superannuation e-commerce platform provider with a leading Australian market position, an emerging UK business and aspirations to expand into Asia and Europe. SuperChoice's software enables their customers (all 140,000 employers with 3 million members) to manage users, process payments and remit contributions to their chosen superannuation fund. And it counts among its clients as Australia's largest financial

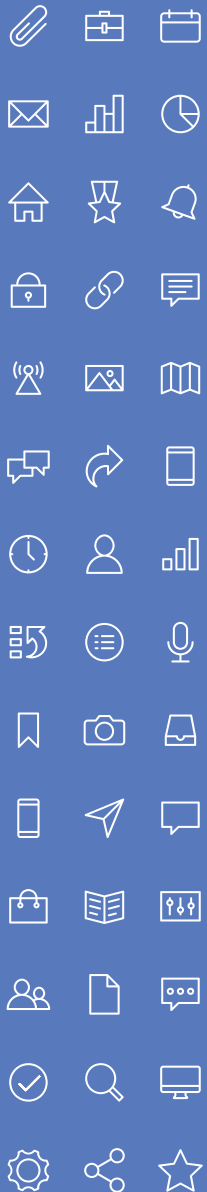
service institutions and payroll providers.

SuperChoice's vision is to completely automate superannuation transactions and information processing to deliver over \$1 billion per annum of industry cost savings and enhanced customer service. To achieve their goals, they needed to introduce the right software tools, implementation methodology and development (DevOps) practises.

Scaling Agile needs to be more than just ceremony



According to Ian Gibson, CIO of SuperChoice, adopting Agile practises has to be more than the 'ceremony' - Stand-ups, Sprints, Sprint planning, Reviews, and Retrospectives. Challenges arise when you are managing multiple distributed agile teams. Bad practise like spreadsheets for bug tracking, bad communication, unstructured releases and manual testing cannot scale.





Atlassian and DevOps makes scaling projects possible



With the help of Platinum Atlassian Solution Partners, GLiNTECH, SuperChoice invested in a more consistent, automated, and scalable development process utilising the complete Atlassian stack.

Choosing Atlassian was an easy decision as the stack is highly configurable, competitively priced, open and easily integrated. The powerful combination of Bamboo for automated release management, as well as Crucible and Fisheye

for code reviews meant that builds and deployments could have customised workflows, happen faster and with less resources.

"Before Bamboo, it took us an entire day to perform a single build and deploy. Today, the same build takes just 15 minutes," said Chad, Senior Consultant from GLiNTECH working with SuperChoice.

The integration of those products with JIRA and

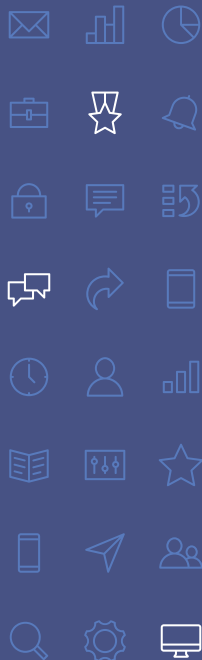
“

If we hadn't implemented the full Atlassian stack with GLiNTECH's help, we wouldn't have been able to scale and keep pace with all the projects we have in place or meet the deadlines.

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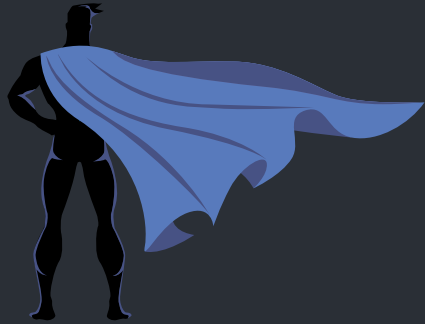
Confluence provided full visibility across teams, which made cross-team collaboration faster and more effective. Team members can track the whole delivery pipeline and from within the tool they are most comfortable with. This also meant that Superchoice could quickly introduce distributed teams across Australia, New Zealand and Malaysia without the fear of slower time to market.

Atlassian's complete stack, efficient build/deploy processes and quality communication helped change Superchoice. Ian Gibson best sums up the results, "We had legislated deadlines to meet. If we hadn't implemented the full Atlassian stack with GLiNTECH's help, we wouldn't have been able to scale and keep pace with all the projects we have in place or meet the deadlines."



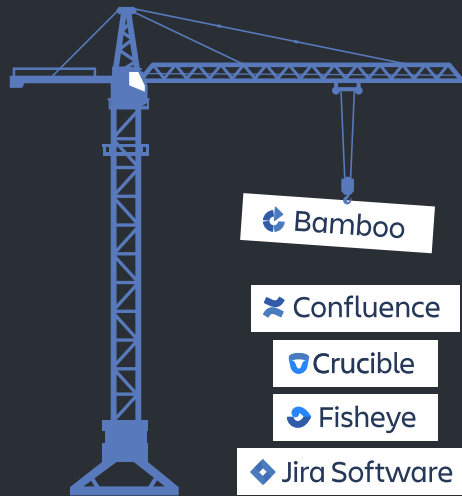


Key takeaways

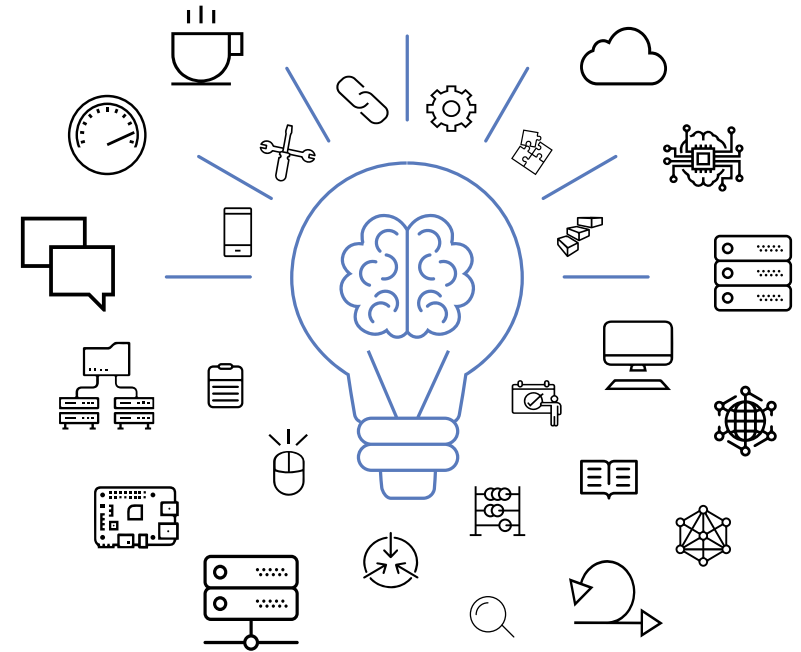


The Atlassian stack allowed SuperChoice to effectively scale as their teams grew and deliver their projects within legislated deadlines.

Bamboo integrates with the rest of their Atlassian stack seamlessly, which provides full visibility across teams, from code to deployment.



Scaling Agile requires the right tools and experts who can quickly facilitate best practice customisations.



Engaging GLiNTECH;

Helped accelerate the time to market and reduce implementation risk.



Provided customisations focused on development (DevOps) practises that enabled the team to concentrate on demanding market needs and meeting legislated deadlines.



Ensured system uptime and deployment processes were optimal, maintained and communicated.



“

Before Bamboo, it took us an entire day to perform a single build and deploy. Today, the same build takes just 15 minutes.

”



We are an Atlassian Platinum Expert partner and provide the experience and knowledge around best practice implementation, consultancy and training.

ATLASSIAN SERVICES

